

EUROPEAN VINTAGE EMPORIUM

European Vintage Emporium · Corbeauval · EVE of Europe · EVE de France · Mr EVE · EVE DAMON

Privacy Notice

Last updated: October 2026

1. About this Privacy Notice

European Vintage Emporium (“EVE”, “we”, “us” or “our”) respects your privacy and takes the protection of personal data seriously.

This Privacy Notice explains how we collect, use, store and protect personal data when you:

- visit our website;
- purchase products from our website;
- create or use an account;
- contact us;
- ask us to value or purchase an item;
- purchase from one of our Etsy shops;
- receive delivery or tracking information from us;
- interact with our Corbeauval activities where EVE's website or systems are used; or
- otherwise communicate with us in connection with our business.

We aim to collect only the information we need for the relevant purpose and to retain it only for as long as necessary or required by law.

2. Who we are

European Vintage Emporium (EVE) is the business identity used for the EVE website and associated activities. EVE is operated by Stephen Miles and Eve Damon, who divide operational responsibilities within the business.

European Vintage Emporium

4 Route de la Sée

Chérencé-le-Roussel

50520 Juvigny-les-Vallées

France

Stephen Miles – Entrepreneur individuel (EI) — SIRET: 845 111 848 00022

Eve Damon – Entrepreneur individuel (EI) — SIRET: 801 269 218 00039

Email: mail@europeanvintageemporium.com

Website: www.europeanvintageemporium.com

For data-protection purposes, responsibility for each processing activity is determined according to the actual purposes and essential means of that processing. Where two or more persons determine those purposes and means jointly, the GDPR may treat them as joint controllers.

We have not appointed a Data Protection Officer (DPO). For privacy questions, our contact point is mail@europeanvintageemporium.com.

3. Businesses, brands and activities covered

This Privacy Notice applies to personal-data processing carried out in connection with:

- European Vintage Emporium;
- EVE of Europe;
- EVE de France;
- Mr EVE;
- EVE DAMON;
- Corbeauval activities using EVE website or business infrastructure; and
- our associated online sales and communication activities.

Some services, such as Etsy, payment providers, delivery services and external newsletter platforms, operate their own systems and privacy arrangements. Their own privacy notices may also apply to processing they carry out independently.

eBay is not currently used by EVE and is not included as a current EVE processing activity.

4. Personal data we may collect

Depending on how you interact with us, we may process:

Customer and order information:

- name;
- billing and delivery address;
- email address;
- telephone number where provided;
- order details;
- products purchased;
- prices, discounts and shipping information;
- payment-related information supplied to us by payment providers;
- order and transaction references;
- account information; and
- communications relating to an order.

We do not normally receive or store your full payment-card number. Payments are processed through payment providers such as Stripe and PayPal.

Website enquiries may include your name, email address, the contents of your enquiry and any other information you choose to include.

Buying and valuation enquiries may include your name, email address, location, information about the item or items, descriptions, whether you are seeking a sale or valuation, photographs uploaded by you and additional information you voluntarily include.

Please avoid including unnecessary personal or sensitive information in photographs or free-text messages. In particular, please avoid including people, personal documents, addresses or other unrelated personal information in photographs uploaded for a buying or valuation enquiry.

When you purchase from one of our Etsy shops, we may process information necessary to fulfil the transaction, including customer, order and delivery information supplied through Etsy. Etsy also processes personal data under its own privacy arrangements.

We retain business correspondence where necessary to answer enquiries, fulfil orders, maintain customer-service records, resolve disputes, demonstrate what has been agreed, or meet legal obligations.

5. How we collect information

We may collect personal data:

- directly from you when you place an order;
- when you create or use an account;
- through website contact forms;
- through our buying and valuation form;
- when you communicate with us by email;
- through our Etsy shops;
- through payment and delivery processes;
- through cookies and similar technologies where applicable; and
- from service providers involved in operating our website and business.

Where information is collected directly from you, we provide relevant privacy information at or around the point of collection.

6. Why we use personal data

We process personal data for purposes including:

Purpose	Typical information	Legal basis
Processing website orders	Identity, contact, billing, delivery and order information	Contract
Taking and processing payments	Order and payment-related information	Contract / legal obligation
Delivering orders	Name, address, contact and parcel information	Contract
Providing shipment tracking	Order, tracking and delivery information	Contract / legitimate interests
Producing invoices and maintaining accounting records	Customer, order and transaction information	Legal obligation / contract
Managing customer accounts	Account and contact information	Contract
Answering enquiries	Name, email and enquiry	Legitimate interests / steps at request of the individual

Buying and valuation enquiries	Contact information, item details, photographs and location information	Steps at request of the individual / legitimate interests
Website security	Technical and security information	Legitimate interests
Backups and disaster recovery	Website, database and business information	Legitimate interests
Website analytics	Online identifiers and usage information	Consent where required
Advertising/conversion measurement	Relevant online identifiers and conversion information	Consent where required
Product and store information supplied to Google	Product, store and shipping information	Legitimate interests / contract, as applicable
Corbeauval newsletter	Email address and subscription/consent information	Consent
Responding to legal requests and exercising rights	Relevant personal data and correspondence	Legal obligation / legitimate interests

The precise legal basis depends on the particular processing activity. We do not rely on one blanket legal basis for all processing.

7. Information needed to place an order

Certain information is necessary for us to process and deliver an order.

For example, we normally need a customer's name and delivery address to send an order, together with sufficient information to process payment and maintain the transaction record.

If information required to fulfil a contract or comply with a legal obligation is not provided, we may be unable to complete the relevant transaction or provide the requested service.

8. Customer accounts

Our WooCommerce website permits customers to create accounts.

Account information may include your name, email address, order history and other information associated with your account.

We do not currently use customer accounts for separate promotional email marketing.

Inactive customer accounts are intended to be reviewed after approximately two years from the last meaningful activity, subject to any legal, accounting, contractual or other reason requiring information to be retained.

This account review period is distinct from the approximately three-year working reference used for certain website enquiries and buying/valuation enquiries where no continuing relationship exists.

9. Website enquiries

Information submitted through our website contact forms is sent to our EVE business email account so that we can respond to the enquiry.

Contact information may be retained for as long as reasonably necessary to deal with the enquiry and any resulting relationship.

Where an enquiry does not result in an ongoing customer relationship, our working retention reference is approximately three years from the last contact, subject to the circumstances of the enquiry and any legal requirement.

10. Buying and valuation enquiries

Our buying and valuation service may require more detailed information than an ordinary website enquiry, including photographs and information about the location and condition of an item.

This information is used to:

- assess the item;
- contact you about the enquiry;
- arrange a valuation or potential purchase;
- arrange a visit where appropriate; and
- maintain appropriate business records.

We will seek to avoid collecting information that is not necessary for these purposes.

Photographs and free-text information may contain additional information that you did not specifically intend to provide. Please avoid including unnecessary personal information, documents, addresses or identifiable people in photographs.

11. Etsy

EVE operates the following Etsy shops:

- EVE of Europe
- EVE de France
- Mr EVE
- EVE DAMON

Stock offered through these shops corresponds with stock managed through the wider EVE business.

Etsy processes personal data through its own platform. Information made available to us through an Etsy transaction may be used by EVE to fulfil the transaction, arrange delivery, provide customer service and maintain appropriate business records.

Etsy's own privacy notice also applies to processing carried out by Etsy.

12. Payments

Our website currently supports payment through Stripe and PayPal.

Payment providers process payment information through their own systems.

Depending on the payment method and transaction, information exchanged with PayPal may include order and item details. PayPal may process information in accordance with its own privacy notice.

Stripe may process payment information on our instructions for the purpose of processing payments and may also process certain information for its own legal, security, fraud-prevention and regulatory purposes.

We do not intentionally store complete payment-card details on our own website.

13. Delivery and shipment tracking

We use La Poste/Colissimo and associated delivery networks to deliver orders.

Information required for delivery may include:

- recipient name;
- delivery address;
- email address and/or telephone number where required or provided;
- order or parcel reference; and
- tracking information.

La Poste or delivery partners may process this information to transport and deliver the parcel and provide tracking services.

International deliveries may involve delivery partners or carriers operating outside France or the European Economic Area.

14. Invoices and legal records

We generate invoices and other transaction documents from order information.

These may contain:

- customer name;
- billing and delivery address;
- email address;
- telephone number where available;
- order number;
- order date;
- products purchased;
- prices;
- shipping charges; and
- payment method.

Certain accounting and commercial records must be retained for legally prescribed periods. We therefore do not automatically delete all personal information when an order has been completed.

15. Google services and website analytics

We use Google services in connection with our website, including:

- Google Analytics;
- Google Search Console;
- Google Merchant Center; and
- Google Ads-related conversion functionality.

Google Analytics is used to understand how visitors use our website and to help us improve the website.

Our website also has Google Ads Enhanced Conversions functionality enabled through Google for WooCommerce. Where applicable, this can involve customer information being processed in a form designed to support conversion measurement.

Analytics, advertising and similar optional tracking technologies are subject to our cookie and consent arrangements.

We do not treat website analytics as a reason to collect more personal information than is necessary.

16. Cookies and similar technologies

Our website uses cookies and similar technologies for purposes including:

- essential website and shopping functionality;
- maintaining shopping-cart and session functionality;
- security;
- analytics;
- measuring conversions; and
- other optional functionality where enabled.

Some cookies are necessary for the website to operate. Other cookies require consent where applicable.

Our separate Cookie Policy explains the cookies and similar technologies used on the website, their purposes, providers and how consent can be managed.

The cookie configuration is maintained separately from this Privacy Notice so that it can accurately reflect the website's technical configuration.

17. Corbeauval

Corbeauval is a related venture operated using elements of EVE's website and business infrastructure.

Where personal data is processed through EVE systems for Corbeauval activities, this Privacy Notice and the relevant information provided at collection will apply unless a separate privacy notice is provided.

The Corbeauval Letter newsletter is managed using a third-party email platform.

Newsletter subscription requires an affirmative subscription action. You can unsubscribe at any time using the unsubscribe mechanism provided with the newsletter.

We retain the minimum information necessary to respect an unsubscribe request and prevent unwanted future communications.

Future Corbeauval sales processed through the EVE WooCommerce system will be documented separately within our internal processing records.

18. Who may receive personal data

Depending on the purpose, personal data may be accessed by or shared with:

- Stephen Miles and Eve Damon in their respective business roles;
- website and hosting providers;
- WooCommerce and related website service providers;
- Stripe;
- PayPal;
- La Poste/Colissimo and relevant delivery partners;
- Etsy, where an Etsy transaction is involved;
- Google services;
- our email provider;
- our newsletter provider for Corbeauval;
- website security and backup providers;
- accounting or professional advisers where necessary;
- public authorities or law-enforcement bodies where legally required; and
- other service providers where necessary to provide a service or comply with a legal obligation.

We do not sell customer personal data as a business activity.

19. International processing and transfers

Some service providers used by EVE may process personal data outside France or outside the European Economic Area.

Where a transfer of personal data outside the EEA takes place, we will rely on an applicable lawful transfer mechanism and appropriate safeguards required by the GDPR.

Relevant safeguards may include an adequacy decision, approved contractual safeguards or another mechanism permitted by applicable data-protection law.

The particular provider and transfer mechanism may vary according to the service being used.

20. How long we keep personal data

We do not keep personal data indefinitely.

Retention depends on the purpose for which the information was collected and any legal obligation requiring longer retention.

Our current working retention framework includes:

- Customer accounts: review after approximately two years of inactivity.
- Orders and customer records: retained for as long as necessary to manage the transaction and relationship, followed by appropriate archiving or deletion.

- Accounting and invoice records: retained for the period required by French law, including applicable ten-year accounting retention requirements.
- Buying and valuation enquiries: normally reviewed after approximately three years from collection or last contact where no continuing relationship exists.
- Website enquiries: normally reviewed after approximately three years where no continuing relationship exists.
- Corbeauval newsletter: retained while subscribed, with limited suppression information retained where necessary after unsubscribe.
- Security logs: retained for the period configured for the relevant security purpose.
- Backups: retained according to the current backup rotation and security requirements.

Retention periods may be longer where necessary to establish, exercise or defend legal claims, comply with a legal obligation, or maintain appropriate evidence of a transaction.

The principle of storage limitation requires retention to be linked to the purpose for which information is held.

21. Security

We use appropriate technical and organisational measures designed to protect personal data against unauthorised access, loss, alteration, destruction or disclosure.

These measures include, where appropriate:

- access controls;
- account security;
- two-factor authentication for relevant administrative access;
- website security monitoring;
- firewall and malware protection;
- backups;
- software updates;
- restricted administrative access; and
- procedures for dealing with security incidents.

No internet service can be guaranteed to be completely secure, but we review our security arrangements and make improvements where appropriate.

22. Your data-protection rights

Depending on the circumstances and legal basis of the processing, you may have rights including:

- the right to access your personal data;
- the right to have inaccurate data corrected;
- the right to request erasure;
- the right to request restriction of processing;
- the right to object to certain processing;
- the right to data portability where applicable; and
- the right to withdraw consent where processing is based on consent.

These rights are subject to the conditions and limitations provided by applicable law.

23. How to exercise your rights

To exercise your rights or ask a question about the use of your personal data, contact:

mail@europeanvintageemporium.com

Please provide enough information for us to understand your request and locate the relevant records.

We may need to verify your identity where reasonably necessary to protect personal data from unauthorised disclosure.

We will normally respond to a valid rights request within one month. This period may be extended where permitted by law, including where a request is complex or numerous.

24. Complaints

If you believe that your personal data has not been handled correctly, please contact us first so that we can investigate the matter.

You also have the right to lodge a complaint with the French data-protection authority:

Commission Nationale de l'Informatique et des Libertés (CNIL)

3 Place de Fontenoy

TSA 80751

75334 Paris Cedex 07

France

Website: www.cnil.fr

25. External websites and services

Our website may contain links to third-party websites, including marketplaces, payment services and other external services.

We are not responsible for the privacy practices of websites that we do not operate.

You should review the privacy information provided by the relevant third party when using those services.

26. Changes to this Privacy Notice

We may update this Privacy Notice when our business, website, services, legal requirements or data-processing activities change.

The date at the beginning of this notice shows when it was last updated.

Where a significant change affects how personal data is processed, we will provide appropriate information as required by applicable law.

27. Contact

For privacy and data-protection questions:

European Vintage Emporium

4 Route de la Sée

Chérencé-le-Roussel

50520 Juvigny-les-Vallées

France

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Controlled-document note: This is the reconciled October 2026 Privacy Notice master. It preserves the detailed source structure and detail, excludes eBay as a current EVE activity, reflects the agreed controller presentation, and distinguishes the two-year customer-account review point from approximately three-year working references for certain enquiries. The separate Cookie Policy remains the controlled source for cookie inventory and consent mechanics.